



Customer Service (Tourism) (M/F) Lisbon - Full-Time

Welcome to The Value of Time Group, a leading business group with 13 brands, offering unique experiences that elevate Portugal. We have around 50 venues in 13 cities across the country, as well as a presence in Times Square, New York.

We believe that origin has an unparalleled magic, unrepeatable by any automated process, and is the true generator of value. In each of our brands, the use of origin - ironically so simple and obvious - is the great revelation of our success.

Comur / The Fantastic World of The Portuguese Sardine, one of the group's brands, is currently recruiting for customer service in Lisbon stores.

Description:

- Personalized customer service and support, meeting the customer's needs and seeking to comply with the standards of quality service and excellence defended by the brand
- Customer follow-up and loyalty
- Support in the daily operational management of the store, among other duties

Requirements:

- Knowledge of English (another language would be appreciated)
- Passion for customer service
- Dynamic, responsible, and organized person
- Ability to work as part of a team

Working hours:

- Rotating hours, including weekends
- Rotating days off

Main benefits:

- Initial training
- Attractive productivity bonus system
- Integration in an innovative company with a young and dynamic team
- Possibility of development and growth
- Possibility of working in other stores in the group

Send your CV to: recrutamento@ovalordotempo.pt, with the reference "Lisboa_Comur"